

### 80th Annual

#### **Tax Assessor-Collectors Conference**

June 9, 2014

Fort Worth, Texas

Shelly Mellott
Texas Department of Motor Vehicles
and
Tim Thompson
Vehicle Titles and Registration Division



## Title Check/NMVTIS



- Successful launch
- Public awareness campaign
- New section of <u>www.TxDMV.gov</u>
- County and customer support



#### webDEALER



- Pilot complete
- Paperless transactions
- Used cars and trucks in 2015
- Sign up at TxDMV booth



## RTS Refactoring



- Project on schedule
- Maintenance and operations transferred
- New reporting functionality
- More stable environment
- New functionality next year



## Single Sticker



- Inspection sticker eliminated March 2015
- Registration will be dependent upon inspection
- "Two Steps, One Sticker"
- Website and campaign materials



## **Cost Study**



- New processing and handling fee
- Simplified process
- Fee amount covers county/deputy expenses
- Independent cost study underway
- Classification of deputies



#### **Deputy Rules – Transaction Fees**



- Limited Service Deputy
   \$1.00 Registration Renewal
- Full Service

\$5.00 - Registration Initial/Renewal

\$5.00 - Title

\$1.00 – Any Other transaction



#### **Deputy Rules – Bond Requirements**



- Limited Service
  - No less than
  - No Greater than
- Full Service
  - No less than
  - No greater than

- \$ 10,000
- \$ 50,000

- \$ 20,000
- \$ 1,000,000

# Customer & Stakeholder Communications





- New digital subscription solution
- Updates only on the topics of your choice
- Updates via email or text
- Subscribe at <u>www.TxDMV.gov</u>



## Vehicle Titles and Registration

- NMVTIS: Reminders
- Name Parsing
- Toll Scofflaw
- Single Sticker: How It Will Work & Timeline
- Renewal Notice Changes
- Specialty Plate Vendor Contract
- Learning Mgmt. System; Continuing Education Credit

#### **RTS Summer Release**

webDEALER



### **NMVTIS: Reminders**

Program fully implemented May 12, 2014

#### Reminders:

- Hold your transactions a minimum of three (3) business days (in order to pull transactions with errors); hold no more than 14 calendar days (to ensure expedient title issuance)
- Send transactions with errors that cannot be corrected by your office in a "timely manner"
- Transactions that can be corrected do not need to be sent Special Handling – except those with brand errors



#### NMVTIS: Feedback

# U.S. Department of Justice statement regarding Texas' NMVTIS implementation:

"We commend the significant efforts made by Texas to fully comply with the state requirements for the NMVTIS program," said Denise E. O'Donnell, Director, Bureau of Justice Assistance.

"...Texas is greatly contributing to the completeness of NMVTIS data which results in several benefits including to help consumers nationwide make informed used car buying decisions, assist with the identification of title fraud, and facilitate local, state, and federal law enforcement with vehicle-related investigations."



## Name Parsing

In conjunction with Refactoring, the Name Parsing project separates "block names" in RTS to individual components: First, Middle, Last and Suffix dropdown

- Progress to date: More than 2.2 million name records and counting as of June 2, 2014
- Beginning with RTS 7.5.0 Release, the county will begin parsing names when processing a title application



# Name Parsing: New Screen

Title Parsed Names TTL007N					×
Title O Title Owner Type: Individual	wner ▼		Previous Owner Type: Entity	wner ▼	
First Name:  Middle Name:  Last Name:  Suffix:	•	X	First Name: Middle Name: Last Name: Suffix:	<b>V</b>	_ ×
First Name:  Middle Name:  Last Name:		×	Renewal Recipient Type:		
Suffix:  First Name:  Middle Name:  Last Name:  Suffix:	<b>V</b>	×	First Name:  Middle Name:  Last Name:  Suffix:  Entity Name	<b>▼</b>	×
		Enter	Cancel		



#### Toll Scofflaw

- Senate Bill 1792, 83<sup>rd</sup> Legislative Session, effective immediately (June 2013)
- Allows a toll entity to place a scofflaw remark on the vehicle record of a "habitual violator" for the non-payment of tolls
- A habitual violator is a registered owner who has driven on a toll road with:
  - 100 instances of non-payment within one year, and
  - has not fully paid the total amount due for tolls and fees (or made arrangements with the toll entity)







#### Toll Scofflaw

- Toll Scofflaw remark to be handled in the same manner as City and County Scofflaw remarks, i.e., not a hard stop and the county has the option of processing or declining the registration renewal
- Currently TxDMV contract with North Texas Toll Authority
- Questions concerning removal of a Toll Scoff remark should be referred to the toll entity







## Single Sticker: How It Will Work

- House Bill 2305, 83<sup>rd</sup> Legislative Session, effective March 1, 2015
- Eliminates the inspection sticker; provides Vehicle Inspection Report (VIR)
- Vehicle owners will continue to obtain a vehicle inspection and pay the inspection station their fee; remaining portion of fee (state portion) will be collected at time of registration
- During the first year of the program (March 1, 2015 -February 29, 2016), registration will be allowed if the vehicle has a current inspection



## Single Sticker: How It Will Work

- Program similar to TexasSure insurance verification:
  - RTS will query inspection database to confirm inspection
  - If inspection is not confirmed electronically, customer provides Vehicle Inspection Report (VIR) issued by inspection station (or waiver)
  - If inspection is not confirmed electronically and customer does not have a VIR/waiver, vehicle inspection may be needed
- State portion of inspection fee will be printed on the renewal notice. RTS will calculate inspection fees due.
- Customers will continue to be able to renew online and at subcontractors



## Single Sticker: Timeline

- Late Fall 2014 Begin inserts in renewal notices
- December 2014 TxDMV communication materials (push cards, posters, etc.) begin distribution to counties
- Late 2014 Provide training and program details to county staff and dealer community. Communications push to motoring public via website.
- January 2015 Renewal notices for March 2015 registration expiration mailed.
- March 1, 2015 Program Begins: Phase One "Sync Up" Year



## Renewal Notice Changes

 Registration renewal notice will be revised to include the state's portion of the inspection fee, if an inspection is required

#### Additional changes to renewal:

- Organ Donor line will be added for voluntary contributions
- Text on the back of the renewal notice will be revised to include information on the single sticker program, the Texas Ag/Timber number requirement for Farm plates, and the new toll scofflaw remark

# Specialty Plate





State renewed its contract with My Plates, the state's specialty license plate vendor - effective November 19, 2014

Program changes under the renewed contract to include:

- Addition of three-year plate term to provide options of 1-year, 3-year and 5-year terms
- Redesign of the T-Plate
- 200 plate minimum threshold for new plates

# Learning Management System & Continuing Education Credit



Learning Management System (LMS) roster has 1,905 registered users:

- New system maximum of 2,100 users
- Please eliminate any retired/no longer active employees from your county roster

#### User activity:

Number of courses completed monthly ranges between
 500 – 800

#### Training Credit:

 Continuing Education (CE) credit will be considered for participating in some TxDMV webinars, such as an InfoXchange that is tied to a RTS software release

# TAC Hub → From "TAC Toolbox", click on "Continuing Education Credit"



For Tax Assessor-Collectors and Deputies, Continuing Education Credit may be considered for your participation in TxDMV hosted webinars. Please complete and submit the form below within 30 days of your attendance. As a reminder, only those needing Continuing Education Credit should submit their information.





#### webDEALER

webDEALER is the electronic title and registration system that processes applications from an Internet-connected computer for Franchise Dealers and Tax Assessor-Collectors.

- Over 1,000 transactions processed through webDEALER
- Provides ability to process transactions for the following new vehicle types (Franchise Dealers):
  - Passenger vehicles
  - Light trucks
  - Heavy trucks 10,000 lbs. and less
- Provides ability to transfer most specialty license plates



#### webDEALER

In July 2014, webDEALER enhancement will allow:

- Processing of additional new vehicle types (Franchise Dealers):
  - Heavy trucks 10,001 lbs. or more
  - Motorcycles (including Off-Highway: ATVs, ROVs)
  - Mopeds
  - Trailers
- Transfer of additional specialty license plates (military plates with plate fee only)
- Title Only (No Registration) transactions
- Upload of supporting documents
- Issuance of license plate inventory and printing of the registration sticker at the county for non-DTA dealers
- Phase 2 (Used Cars) PILOT scheduled for late 2014



## TxDMV Updates (& News Releases)

Receive TxDMV Updates (formerly called "ListServs") and News Releases from the GovDelivery system -



#### Subscribe here:

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- Sign-in to GovDelivery with your email address
- Check the "News Releases" box to receive customizable news releases from your county



## Thank you: Drive Safely

